



### **Smurfit-Kappa, Townsend Hook, Implement new Quality System**

<For immediate release>

QISoft is pleased to announce the installation of its Quality Information Software, QISv6 ([www.QIS6.com](http://www.QIS6.com)) at Townsend Hook Mill in Kent, UK. A project team led by Swapan Bhattacharjee, Product Development Engineer, and reporting to Geoff Brooks, Operations Director, drew up a full set of requirements and were responsible for commissioning the software.

QIS is a high performance, distributed information management system which provides a 'single window' view of operational data from a variety of data sources. It was selected for its functionality, customer support and knowledge of the paper industry. It is a SQL-based database application, deployed at Townsend Hook, via Citrix Terminal Server and has been installed in the Production, Technical and Laboratory areas of the mill on a 20 concurrent-user licence.

The project was driven by the need to replace an outdated system and an increasing requirement for connectivity, real time information and reporting of performance data to support the efficient running of the mill.

Full training was given to operators and the existing QC database converted into QIS. In order to provide a clear "information picture" across the mill, 2 data interfaces were setup, using the QIS ProcessLink module, with L&W AUTOLINE 400 paper testing system and Oracle-based business systems.

Tim Perris, QISoft Business Manager comments that "Following the success of QIS at other Smurfit-Kappa mills in the UK and South America we welcome the addition of Townsend Hook. Using the array of analytical and reporting tools within QIS, Townsend Hook can enhance process understanding to deliver excellent product and service to their customers."

#### **About Smurfit Kappa Group**

Smurfit Kappa Group is a world leader in paper-based packaging with operations in Europe and Latin America. Smurfit Kappa Group operates in 22 countries in Europe and is the European leader in containerboard, solid board, corrugated and solid board packaging and has a key position in several other packaging and paper market segments, including graphic board, sack paper and paper sacks. Smurfit Kappa Group also has a growing presence in Eastern Europe. Smurfit Kappa Group operates in 9 countries in Latin America and is the only pan-regional operator.

#### **About QISOFT**

QISoft, through its comprehensive suite of MES applications, is at the forefront in delivering solutions to many of the world's leading companies, providing up to the second information throughout whole manufacturing cycle. It has an extensive blue-

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chip customer base that is supported through a network of offices and distributors that offer product training and 24x7 support. For further details contact [info@qisoft.com](mailto:info@qisoft.com) or visit [www.qisoft.com](http://www.qisoft.com)

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