Building and Supporting QIS   [2$^{1/2}$ Day Course]

This two-day, hands on, course covers the setup, configuration and operation of QIS 6.

After completing the course, participants will have the knowledge and skills needed to configure QIS 6 according to specific requirements at their locations.

Students should have solid computer skills and a basic knowledge of QIS. Topics will include: understanding users and user roles; overview of database management; configuration of processes, products and variables; incorporating customer and process specifications; data entry and much more.

This class will combine slides, discussion, demonstration and hands-on practice.

Target Audience: The class is designed for customers who are responsible for configuring QIS to support quality initiatives at their location.

Pre-requisites: This course is appropriate for beginners but attendees would benefit from a basic knowledge of QIS.

Topics Covered:

+ QIS Overview
+ Database overview
+ Production and training databases
+ QIS auto updates overview
+ Understanding program and patch updates
+ QIS global settings
+ Understanding system configuration
+ Users, menu sets
+ Process configuration
+ Processes, products, variables, grades
+ Document management
+ Specifications, control limits, SPC alarms, standard operating procedures
+ Customer Management

+ Production configuration
+ Categories, adjustments, faults
+ Certificate of Analysis
+ Interface Configuration
+ Configuring QIS ProcessLink to import/export process and business data
+ Configuring QIS LabLink to import data from lab instruments
+ QIS reports
+ Design basic QIS reports and publish for others to use
+ Operator Station
+ QIS Support
+ Website, knowledgebase, phone